

## Summer 2024 Helpdesk Support

Dear Parents,

We hope you and your children are looking forward to the start of summer vacation. If your child has a technical issue with their account or device over the summer, we have setup Helpdesk Support hours throughout the summer as follows:

<b>Date</b>	<b>Time</b>
Thursday, June 27	9 to 11 am
Monday, July 8	1 to 3 pm
Wednesday, July 10	9 to 11 am
Wednesday, July 17	1 to 3 pm
Thursday, July 25	9 to 11 am
Tuesday, July 30	1 to 3 pm
Tuesday, August 6	9 to 11 am
Thursday, August 8	1 to 3 pm
Monday, August 12	9 to 11 am
Wednesday, August 14	1 to 3 pm
Tuesday, August 20	9 to 11 am
Thursday, August 22	1 to 3 pm
Monday, August 26	9 to 11 am and 1 to 3 pm
Tuesday, August 27	4 to 6:30 pm

Please make sure you or your child puts in a [helpdesk support ticket](#) regarding the issue as this will expedite the support provided by the technician.

Please note the location for ALL helpdesk support will be in the **Livingston High School Media Center at 30 Robert Harp Drive**. When you arrive at the front entrance of the building, you will need to call the main office in order to be let in (the phone number is posted on the door).

Thank you,  
The LPS Technology Department