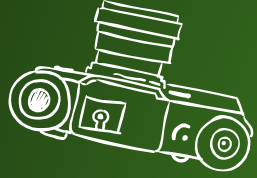
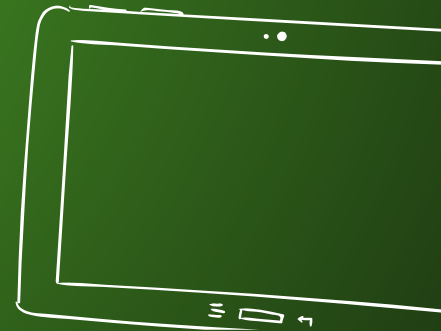




LPS Tech Updates

September 2022



District Challenges

- **Customer service for staff, students, and parents**
 - How can we ensure staff, students and parents are getting a timely resolution to questions and/or software issues?
- **Devices for students**
 - How can we ensure students have a functional device for school and at home use?
- **Large number of online subscriptions**
 - Where are we spending our resources and are the resources being utilized effectively?
 - Difficulty for staff and students to know what is available and how to login.
- **Multiple Learning Management Systems (LMS)**
 - How can we move to one LMS to ensure staff, students and parents can easily access course materials?
- **Utilization of programs**
 - Are we using all the features of programs?
 - Are we ensuring staff are trained fully in existing and new programs?
- **Cybersecurity**
 - How can we ensure we are protecting the District?

Customer Service

- Purchased a new help desk system which enables staff, students and parents to submit help desk tickets.
- Ensured help desks at MPM, HMS and LHS have coverage during school hours.
- Created collaborative schedules for technicians to visit elementary schools on a regular basis.
- Improved response times for the technology help desk line extension.

Devices

- Every student in grades K to 12 are on the same model device, a chromebook, to ensure consistency, security and manageability.
- Developed an ongoing, annual replacement plan for devices in K, 5, and 9.
- Purchased warranties for every device, including accidental damage, to ensure devices can be repaired and returned to the student as quickly as possible.

Online Subscriptions

- Consolidated software purchasing under the Technology budget.
- Purchased Classlink, a single-sign on portal and course rostering program.
- Analyzed usage of subscriptions by staff and students.

Learning Management Systems (LMS)

- Evaluated the features of SeeSaw, Google Classroom and Schoology.
- Schoology was chosen due to its ability to meet all grade level needs and due to its advanced features, such as multiple third party-integrations, online assessments, and parent access.
- Gathered feedback from staff and are using that feedback to develop guidelines, comparison documents, and other training materials.
- A few introductory training sessions have been offered already and on October 24 we will offer:
 - An introduction to the Elementary Experience of Schoology for Grade K to 5 teachers
 - A Beginner, Advanced, Assessment, and Kami course for Grade 6 to 12 teachers.
- We will offer additional small group and individual training sessions throughout the remainder of the school year and include time to transition materials into the new platform with the goal of a full launch for the 2023-2024 school year.

Utilization of Programs

- **Genesis**

- Improved Kindergarten registration process by creating parent accounts so documents could be uploaded instead of emailed or mailed.
- Created elementary schedules in order to integrate Genesis successfully with subscription programs.
- Integrated transportation with Genesis so bus information could be viewed in parent portal.
- Attendance now automated through the parent portal and messages regarding attendance are sent out through our District communication system.
- Testing reports now uploaded and available in parent portal.
- Implemented athletic module to automate various processes and reduce duplicate data entry.

- **Training**

- Aligned professional development sessions offered by tech coaches on a monthly basis to focus on new programs purchased or better utilization of existing programs.

Cybersecurity

- Snapshot-centric backup for faster, more reliable data recovery and offsite copy of data backups.
- Multi-factor authentication for all staff on systems at risk for compromise and those storing sensitive data.
- Cybersecurity Awareness for staff through phishing campaigns and email tips.



Happy National IT
Professionals Day!

